



# ENVRI Hub

## ENVRI-KB (Knowledge Base) Privacy Policy

<b>Name of the Service</b>	ENVRI-KB (ENVRI Knowledge Base)
<b>Description of the Service</b>	<p>The ENVRI Knowledge Base (ENVRI-KB) introduces the next generation of search technology for the environment and earth science domain by seamlessly integrating Artificial Intelligence (AI) into its core functionalities. It is a microservice-based system, coupled with a user interface, search functionality, and knowledge storage.</p> <p>ENVRI-KB comes with an innovative dialogue-based search, enabling users to interact dynamically with the system's core intelligence.</p>
<b>Data controller and a contact person</b>	Zhiming Zhao and Nafis Tanveer Islam, University of Amsterdam Science Park 904, 1098 XH Amsterdam, Netherlands
<b>Data controller's data protection officer (if applicable)</b>	Data Protection Officer (DPO) University of Amsterdam Spui 21 1012 WX Amsterdam

	<p>The Netherlands  Email: <a href="mailto:fg@uva.nl">fg@uva.nl</a></p>
<p><b>Jurisdiction and supervisory authority</b></p>	<p>Jurisdiction: NL, The Netherlands  The University of Amsterdam’s lead supervisory authority is the Dutch Data Protection Authority. They can be contacted at <a href="https://autoriteitpersoonsgegevens.nl/en/contact-dutch-dpa/contact-us">https://autoriteitpersoonsgegevens.nl/en/contact-dutch-dpa/contact-us</a></p>
<p><b>Personal data processed and the legal basis</b></p>	<p>A. Personal data retrieved from your home organisation:</p> <ul style="list-style-type: none"> <li>• Your unique user identifier (SAML persistent identifier) *</li> <li>• Your role in your Home Organisation (eduPersonAffiliation attribute) *</li> <li>• Your name *</li> <li>• Email Address</li> </ul> <p>B. Personal data gathered from yourself</p> <ul style="list-style-type: none"> <li>• Logfiles on the service activity*</li> <li>• Your email address</li> </ul> <p>* = the personal data is necessary for providing the Service. Other personal data is processed because you have consented to it.</p>
<p><b>Purpose of the processing of personal data</b></p>	<p>We process search data to improve our service quality. All data used for this purpose is fully anonymized and cannot be linked back to individual users."</p>
<p><b>Third parties to whom personal data is disclosed</b></p>	<p>Personal data will not be used beyond the original purpose of its acquisition. If forwarding to third parties is necessary to answer an inquiry or to carry out a service, the consent of the data subject is considered to have been given when using the respective function or service. In particular, the data you provide to us will not be used for advertising purposes.</p> <p>For the purpose given in this privacy notice, personal data may be passed to the following third parties:</p> <p>Within the EU / EEA:</p> <ul style="list-style-type: none"> <li>• EGI Foundation (resource provider, sub-contracted data processor)</li> <li>• Matomo and Grafana, self-hosted on the EGI infrastructure for usage statistics)</li> </ul>
<p><b>How to access, rectify, and delete the personal data</b></p>	<p>Zhiming Zhao, University of Amsterdam  Nafis Tanveer Islam, University of Amsterdam  Contact the contact person above. To rectify the data released by your Home Organisation, contact your Home Organisation’s IT helpdesk.</p>

<b>and object to its processing</b>	
<b>Withdrawal of consent</b>	The user can make a request to withdraw consent from the user profile section. The consent will be approved within 24-48 hours of the request.
<b>Data portability</b>	Data cannot be ported to another service.
<b>Data retention</b>	Personal data is deleted upon the user's request or if the user has not used the Service for 18 months. Otherwise, if the user submits a deletion request, we will delete the user's data without notifying them. However, if any anonymized user data is used for training, the data will be deleted, but the knowledge gathered from it cannot be.
<b>Data Protection Code of Conduct</b>	Your personal data will be protected according to the Code of Conduct for Service Providers is a common standard for the research and higher education sector to protect your privacy.